

Workforce Investment Streamlined Performance Reporting (WISPR) System: “HOT Wiring” State Data for Workforce System Results

Workforce Innovations Conference
July 2006



eta

EMPLOYMENT AND TRAINING ADMINISTRATION
UNITED STATES DEPARTMENT OF LABOR

Background

How Did We Get Here . . .



- **In July 2004, ETA published the proposed EMILE reporting system for 60-day public comment**
- **ETA received comments from 161 unique entities**
 - State workforce agencies and boards
 - Local workforce investment areas
 - Non-profit organizations and national associations
 - Native American and other tribal organizations
 - Public interest and advocacy groups
 - Other private citizens and stakeholders
- **ETA conducted a feasibility study with 4 states (CA, TN, NY, IL) of implementing EMILE during CY 2005**

Background

How Did We Get Here . . .



- **ETA then focused on revising reporting requirements for the WIA, Wagner-Peyser/VETS, NFJP, and TAA programs to implement common measures in PY 2005**
 - The first step towards standardizing participant data collection across these programs (a “first step” toward EMILE)
- **In August 2005, Pennsylvania began implementation of a pilot reporting system based, in part, on the EMILE framework**
- **ETA issued revised policy guidance on the common measures (TEGL 17-05, dated February 17, 2006)**

Development of WISPR



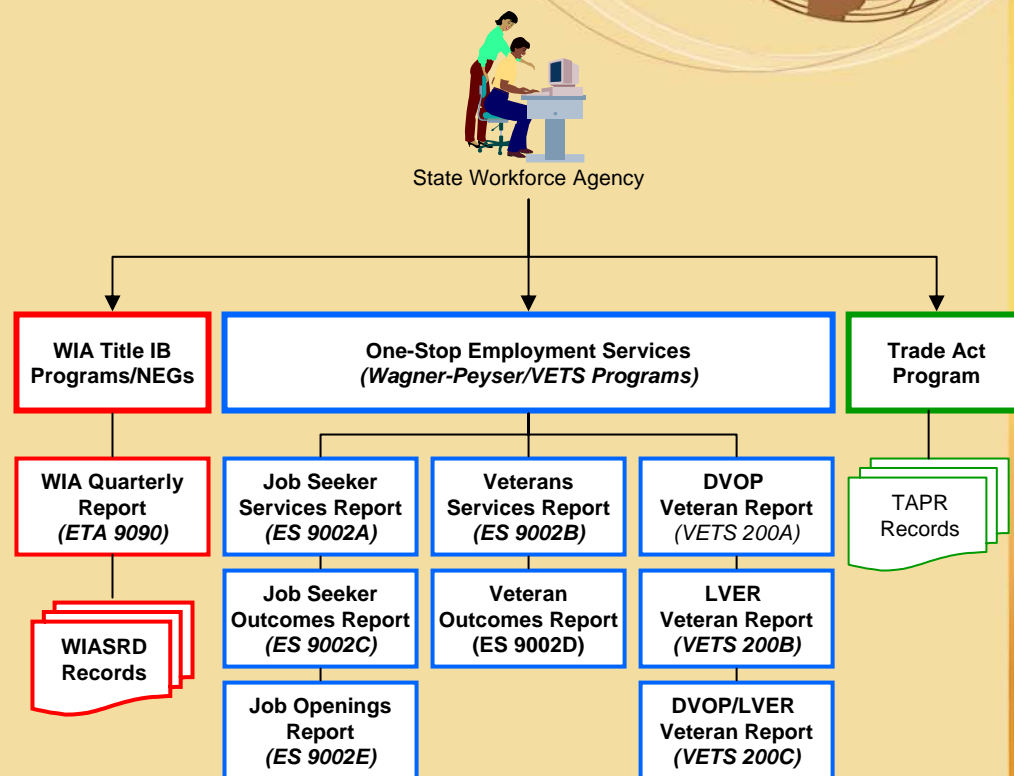
- **ETA analyzed public comments and feasibility study findings on EMILE**
- **ETA collaborated with VETS staff on development of a revised EMILE reporting system to reflect comments received**
- **WISPR System will include the following DOL programs:**
 - Wagner-Peyser Act
 - Veterans Employment and Training Service
 - WIA Adults, Dislocated Workers, and Youth
 - Trade Adjustment Assistance
 - National Emergency Grants

WISPR – Transforming State Reporting Out with the Old . . .



Current Reporting Systems

- **Traditional** - Rigid geographic and political constructs inhibit regional area analysis
- **Fragmented** - States submit 11 separate program reports each quarter to USDOL
- **Duplicative** - Different report forms capture similar data on workforce system customers
- **Confusing** - Different reports and timeframes inhibit system-level analysis of results

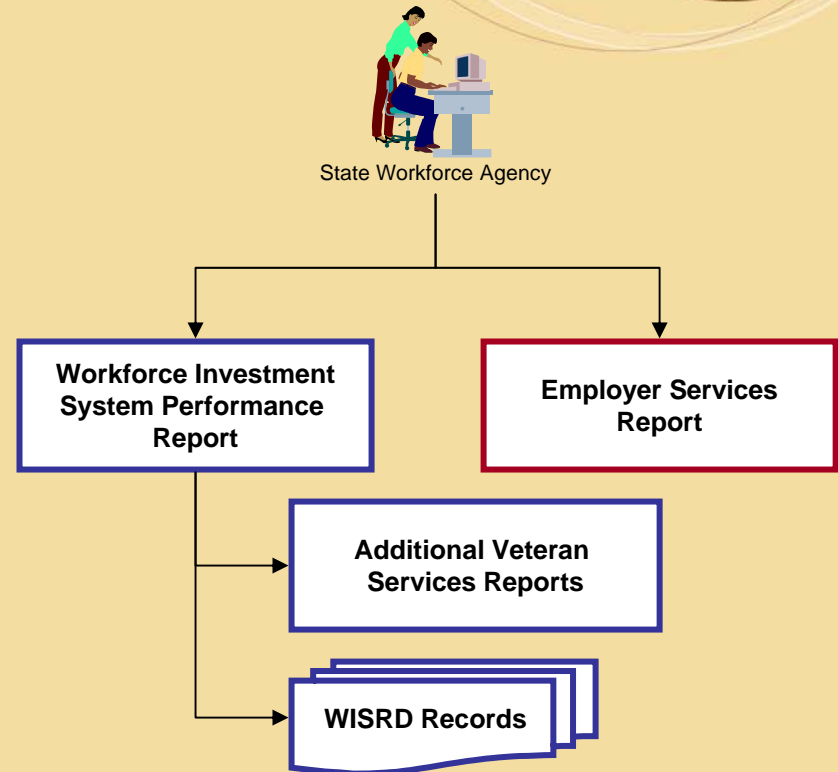


WISPR – Transforming State Reporting In with the New . . .



WISPR System

- 🌐 **Innovative:** Flexible design produces performance data by regional economic or labor market areas
- 🌐 **Integrated:** Allows states administering multiple ETA grants to submit results across programs
- 🌐 **Streamlined:** Reduces state reporting burden to 4 standardized report formats
- 🌐 **Reliable:** Aligns state reporting schedules to ensure consistency and enable system-level analysis of results



Major Components of WISPR



Key components of the WISPR System include:

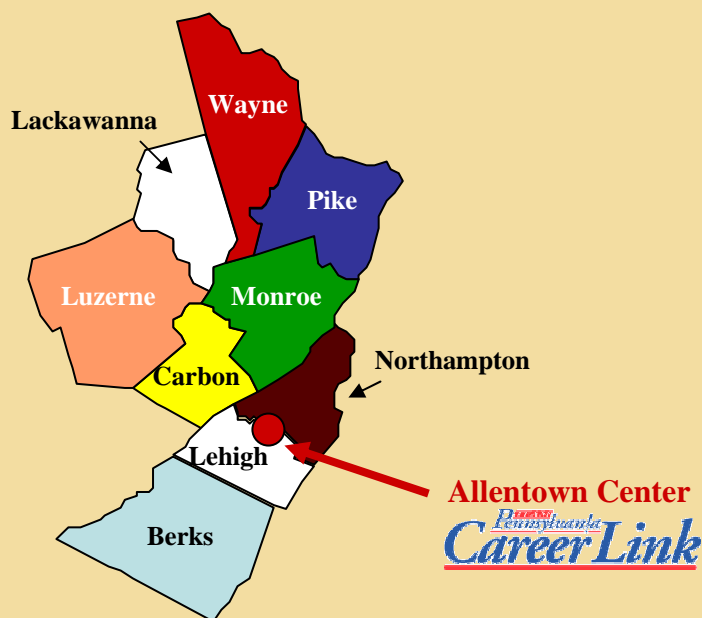
- Integrated report on services to employers
- Integrated services and outcomes report for job seekers
- A special report on services to eligible veterans and transitioning service members
- An electronic file of standardized individual records (exitors only)

WISPR – Practical Example

"Hot WIRED" Results in Pennsylvania



- Pennsylvania has implemented a WISPR-like reporting solution since July 2005
- Performance results can be displayed for their "Wall Street West" WIRED area . . .



Performance Measures (4-Quarters ending 3/31/2006)	PA Statewide	WIRED Talent Driving Prosperity Area	Allentown CareerLink Center
Workforce System Results (Common Measures)			
Entered Employment Rate	65.6%	65.7%	71.6%
Entered Employment (num)	78,493	12,533	3,035
Ages 18 - 44	52,927	7,164	2,086
Ages 45 - 54	16,248	3,123	651
Ages 55 and Older	7,529	2,008	271
Entered Employment (denom)	119,604	19,081	4,238
Job Retention Rate	82.6%	84.6%	82.9%
Job Retention (num)	104,750	8,188	3,267
Job Retention (denom)	126,844	9,681	3,939
6-Months Average Earnings	\$12,140	\$12,921	\$13,590
Six-Month Earnings Profile (Post-Program)			
\$1 - \$2,499	5,786	386	134
\$2,500 - \$4,999	11,653	772	274
\$5,000 - \$7,499	14,213	968	349
\$7,500 - \$9,999	16,095	1,196	412
\$10,000 or more	56,970	4,864	2,096

WISPR System

What it Will Offer States . . .



- **Consistent measurement of performance results through the use of a single, streamlined reporting structure**
- **Results focused on the core purposes of the workforce system – employment for adults and skills for youth**
- **Fewer barriers to service integration because of different definitions and reports for each workforce program**
- **Results based on customizable geographic areas (e.g., regional labor market)**
- **A more complete picture of the total impact of the One-Stop System by capturing services to employer customers**
- **Reduced confusion among our customers and stakeholders who want to know about results**

WISPR System

Next Steps



1. Submit the revised EMILE proposal (WISPR System) for final publication in the Federal Register for 30 days of public comment and approval by OMB
2. Offer technical assistance on specifications of revised system
3. Implementation of the WISPR System will begin on July 1, 2007 for all states
4. Provide updates on www.doleta.gov/performance; answer questions through ETAprforms@dol.gov